

Company GSF Car Parts Ltd
Brand Vetech High Performance Multi-Fleet Oil
Product 5W/30 ESL PRO High Performance Multi-Fleet Extended Service Oil

Case No VLS010156

02/05/2018 This case was submitted to VLS

13/12/2018 The complaint alleged an inconsistency in the Technical Data Sheet, that the formulation was suitable for applications requiring VW 504/507, VW 502/505, MB 229.51, WSS-M2C913-A,B,C and Dexos 2 and that there were no formulations capable of achieving all of these specifications.

VLS reviewed and upheld the complaint that the Technical Data Sheet (TDS) for the product recommends its use against a number of specifications including VM 504/507, VW 502/505, BMW Longlife-04, MB229.51, GM Dexos 2 and Ford WSS-M2C-913C which included some recommendations that were mutually exclusive and the typical properties shown on the TDS would not meet all of these specifications. VLS asked that the Named Party re-evaluate the scope of these claims and confirmed the typical properties, that if they believed that the product was suitable for all these applications then VLS asked on what basis this technical assessment was made and asked that this be corroborated by their additive supplier or technology partner.

In response to the complaint the Named Party provided evidence from their technology provider that the product was suitable for use in VW 504.00/507.00, VW 502.00/505.00, BMW LL-04, GM Dexos 2, MB 229.51 and Ford 913 A/B/C applications. It was also confirmed that the product's technology was approved/licensed by API for SN plus, and met SN applications. Additionally claims against the ACEA automotive engine oil sequences were being made and VLS asked that the Named Party sign a Lubricant Marketer's Letter of Conformance with the European Technical Association ATIEL in order to continue make these claims, and for these claims to be valid.

VLS has now concluded its investigation of the complaint and is satisfied that the actions agreed with the Named Party have brought the product into compliance. In line with its stated process VLS will undertake a six month review of the case to ensure continued compliance.

20/09/2019 VLS undertook a six month review of the case and found that the amended data sheets and labels that were created as a result of the initial investigation were still in place. VLS also received notification from SAIL that an ATIEL Lubricant Marketer's Letter of Conformance had been signed and submitted by the Named Party. Consequently we can now conclude that the product is still in compliance at the six month review stage, the complaint has been fully met, and the case can be closed.