

Company

Brand

Product 5w/30 fully synthetic engine oil

Case No VLS010150

04/09/2017 This case was submitted to VLS

15/03/2018 The complaint alleged that the product failed to meet its own stated technical specification for HTHS, TBN and Sulphated Ash.

A sample of the product could not be obtained on the open market to test whether the complaint was valid.

Consequently the case was closed in the absence of technical evidence and not meeting the VLS requirement that the product is available for open sale on the UK market.