

<b>Company</b>	UK Lubricants Ltd
<b>Brand</b>	Oscar
<b>Product</b>	Diamond Pro FE 0W-30
<b>Status</b>	Compliant
<b>Case No</b>	VLS010245

**02/12/2025** This case was accepted by VLS.

**27/01/2026** The complaint concerned the product profile containing an extensive list of OEM specifications for which it was alleged that they were not possible in a single additive system. The Complainant asserted that the claims were misleading and could cause engine damage where tailored technology (VW 504/507 for example) is demanded by the manufacturer. The Complainant stated that the company needs to provide supporting documentation for this claim set.

VLS accepted the case and contacted UK Lubricants Ltd to request a letter of support from the technology provider to the claim listed.

In response, UK Lubricants Ltd advised that the product profile listed on their web page was a mock up, which was inadvertently published by a new agency that they are working with. They removed the webpage and stated that the page can no longer be accessed (which was confirmed by VLS) and they have advised of updating their process to prevent a recurrence of such an issue in future.

Based on the evidence provided and the assurance given, VLS is content to close the investigation subject to the usual six-month review in line with its stated process.