

**Company** SCT Vertriebs GmbH  
**Brand** Mannol  
**Product** Longlife 504/507 5W-30 Engine Oil

**Case No** VLS010166

**08/09/2020** This case was submitted to VLS

**04/01/2021** The case concerned a complaint about the number of OEM claims made on the product for which, it was alleged, no current additive pack existed in the marketplace that could meet all the claims made.

The product received an official approval from VW on 8<sup>th</sup> June 2019 against its standard 504 00//507 00. The product also makes a number of other marketing claims against other manufacturer specifications, including VW 505 01, which fall short of formal OEM approvals. In line with the VLS marketing claims procedure VLS asked the Named Party to provide the Candidate Data Pack and a letter of support from their additive company supporting the claims made. Despite repeated requests these documents have not been provided to VLS and no evidence has been submitted that the product can meet any of the stated claims made apart from VW 504/507 for which a formal approval has been granted.

Although the local UK distributor has confirmed they have recalled all stock and relabelled to the original claims made on the product, VLS has escalated the case to Trading Standards based on the lack of available evidence that the product can meet any claim apart from VW 504/507.

VLS will undertake a six month review of the case in line with its stated procedure.