

**Company** Fanfaro GmbH a brand of SCT Lubricants  
**Brand** Fanfaro  
**Product** 75W-90 Max 6 GL-5

**Case No** VLS010184

**22/01/2023** This case was accepted by VLS

**13/06/2023** VLS have received a complaint about the above product concerning its compliance with SAE J306 regarding low temperature properties. The complaint alleged that the product was tested for 75W compliance at -40oC as per ASTM D2983 which is a Standard Test Method for Low Temperature Viscosity using a Rotational Viscometer (Brookfield).

The Complainant stated that that it was not possible to obtain a result for the product as it set solid during the test. The Complainant claim that the results show the product is not 75W compliant and will therefore not provide adequate circulation in gear systems. This, they state, can lead to accelerated wear when the equipment is started from cold and the product will not support any fuel efficiency expectations.

VLS independently procured a sample of the product within the UK, and tested it for low temperature properties against ASTM D2983. The test results indicated that the product was not compliant for low temperature properties against SAE J306 against test standard ASTM D2983.

The Named Party immediately quarantined the product and arranged for the disposal of all stock in their warehouse. They contacted their supplier which arranged a reblend of the product and have committed to sending VLS the new batch test result as soon as it has been received.

VLS believes the actions taken by the Named Party will bring the product into compliance and have closed the investigation subject to a six month review in line with its stated process.

**08/03/2024** VLS undertook a six-month review if the case in line with its stated process. VLS sourced, sampled and tested the product and found it to be non-compliant however the date of the samples were 2018 which pre-dates the case. Consequently VLS does not believe the product is being made available in its current form any longer to the market. However samples are still available in the marketplace which are dated 2018, and we have asked the Named Party to write to their distributors who have taken receipt of the product and ask them to quarantine, withdraw stock and send it back to the Named Party for disposal due to its non-compliance and also the fact that the shelf life stated on the label is five years from 2018 which has now been superseded. VLS also asked for any communications with their distributors to be made available to VLS.

The test report undertaken on the newly receipted samples dated 2018, still shows that the product turns solid at low temperatures. The product is still available on sale in the UK from one of their distributors.

As there is non-compliant and expired stock still available in the UK marketplace, VLS has escalated the matter to its Primary Authority partner Bucks & Surrey Trading Standards as a consumer protection issue.