Company	Ravenol
Brand	Ravenol
Product	SMP SAE 5W-30
Case No	VLS010241

24/11/2025 VLS accepted the case concerning a performance claim against the Stellantis specification FPW9.55535/03.

On the 24th November VLS wrote to the Lubricant Marketer outlining details of the complaint. On the 24th November the Lubricant Marketer acknowledged receipt of the letter and stated they had referred the matter back to their parent company. The case is currently in a 28 day consultation period.

17/02/2026 In response the UK distributor removed the claim from the website but still remains on the TDS but not the product label. https://www.ravenol-direct.uk/ravenol-smp-5w-30-engine-oil.html

Based on the actions of the UK distributor of the product. VLS is content to close the investigation subject to a six-month review in line with its stated process. VLS has also written to Managing Director Paul Becher of Ravenol Germany to seek assurances about removal of the claim.

14/10/2026 A six-month review of the case was undertaken in line with VLS's stated process. As part of the review, VLS reviewed the website, product labelling and Technical Data Sheet of the product.

VLS concluded that the UK distributor had maintained the removal of the claim against Stellantis FPW 9.55535./03 in line with the undertakings at the end of the investigation. Consequently VLS is content to close the case on a compliant basis.

The Technical Review Panel thought it appropriate that some form of an advisory be made, making the UK distributor aware that newly approved market general technology is now available, which if used would enable a valid Stellantis FPW 9.55535/03 claim to be made.

Whilst outside of the scope for VLS, in markets where the parent company is marketing the product with the FPW 9.55535/03 claim, the TRP has made the UK distributor aware that the typical volatility of 9.8% on the TDS exceeds the maximum 9.0% given in the specification. The German website of Ravenol GmbH was checked and the error is evident.

VLS has asked that the UK distributor alert Ravenol GmbH to this volatility issue.