

Company Ravenol
Brand Ravenol
Product HLS 5W-30

Case No VLS010222

23/10/2024 This case was accepted by VLS

10/12/2024 The complaint concerned the product claim to exceed or meet Stellantis FPW9.55535/03 where it was alleged that there is currently no market general technology available against this claim.

The Lubricant Marketer vigorously defended the claim and the matter was referred by the UK distributor to the European parent and their legal counsel.

Until the matter could be finalised the UK Lubricant Marketer agreed to temporarily withdraw the claim from the product packaging and website description.

VLS believes that the withdrawal of the claim brings the product into compliance and the case will be subject to a six-month review in line with VLS's stated policy.

23/06/2025 VLS undertook a six-month review of the above investigation in line with its stated process.

As part of this review, it reviewed the Ravenol UK website and the Technical Data Sheet for the product and found that the claim against Stellantis FPW 9.55535/03 had continued to be withdrawn, therefore the product was in continued compliance at the six-month stage and the case and investigation can be closed.

VLS also informed the German parent company about the case as the claim is still being made on the ravenol.de website which is outside the remit of VLS.

<https://www.ravenol.de/en/product/motorenoel/pkw-motorenoel/ravenol-hls-sae-5w-30>