

Company SCT Vertriebs GmbH
Brand Mannol
Product Longlife 504/507 5W-30 Engine Oil

Case No VLS010166

08/09/2020 This case was submitted to VLS

04/01/2021 The case concerned a complaint about the number of OEM claims made on the product for which, it was alleged, no current additive pack existed in the marketplace that could meet all the claims made.

The product received an official approval from VW on 8th June 2019 against its standard 504 00/507 00. The product also makes a number of other marketing claims against other manufacturer specifications, including VW 505 01, which fall short of formal OEM approvals. In line with the VLS marketing claims procedure VLS asked the Named Party to provide the Candidate Data Pack and a letter of support from their additive company supporting the claims made.

The Named Party provided a reblend approval to the formulation from their technology provider along with a copy of the Candidate Data Pack. VLS then worked with the Named Party to rationalise the number of claims made to reflect the official approval obtained, the claims supported by the Candidate Data Pack along with those that could reasonably be achieved through deployment of the technology.

28/07/2021 VLS undertook a six month review of the case and concluded that the product was in continued compliance at this stage. Consequently the complaint has been met and the case resolved.