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**Verification of Lubricant Specifications (UK) Limited**

UKLA House  
13 Chess Business Park  
Moor Road  
Chesham  
Buckinghamshire HP5 1SD

Telephone: +44 (0) 1442 875922  
Email: [admin@ukla-vls.org.uk](mailto:admin@ukla-vls.org.uk)  
Website: [www.ukla-vls.org.uk](http://www.ukla-vls.org.uk)

**Verification of Lubricant Specifications (VLS) Quality Management Statement**

VLS is an impartial, independent, industry-led arbitrator in the case of product quality, performance and technical disputes between complainants and those parties legally responsible for the integrity of the finished lubricant products on sale in the United Kingdom.

We are committed to continually improving the Quality Management System (QMS) by striving to provide the very best advice, support and decision-making based on firm, impartial technical evidence which underpin all of our cases and exceeds our customers' expectations.

Throughout the process VLS will handle case complaints in a professional, impartial and sympathetic manner retaining the anonymity of all parties to a complaint, while an investigation is carried out. Only at the end of the process will we publish details of non-compliant products to the public area of the VLS website.

We will also invite those organisations responsible for compliant lubricant products whether they wish their case details to be published to the public area of the VLS website.

We will endeavour to maintain a professional and impartial industry-led leadership of VLS, backed by rigorous technical expertise and promote a culture of excellence in carrying out our work.

We commit to comply with relevant legislation, regulation, statutory requirements and other policies relevant to our sector.

The Quality Statement will be published in a public area of the VLS website at [www.ukla-vls.org.uk](http://www.ukla-vls.org.uk) and made available to customers and stakeholders as and when requested.



Signed.....Date.....08/11/2023.....

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**Jacquie Berryman**

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A Company Limited By Guarantee  
Registered in England No. 8603717  
Registered Office: UKLA House  
13 Chess Business Park, Moor Road  
Chesham, Bucks HP5 1SD  
VAT Reg No GB 168 4721 82

**Chair**  
**Verification of Lubricant Specifications (UK) Ltd**



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